

Setting Up Utilities in Summerlin

EVERY NUMBER YOU NEED, IN THE ORDER YOU NEED THEM

Five accounts to open, plus sewer which transfers with title. Start about a week before closing. Tick them off as you go, and keep this by the phone on moving week.

The accounts

- | | |
|--|--|
| ☐ Electricity NV Energy
24 hours, every day
Outages and emergencies 702-402-2900. Sparking line, call 911 first. | 702-402-5555
nvenergy.com > Start service |
| ☐ Natural gas Southwest Gas
Mon to Fri, 7am to 6pm
Leak or gas odor, call 911 AND 877-860-6020, any hour. | 877-860-6020
myaccount.swgas.com/Portal |
| ☐ Water Las Vegas Valley Water District
Business hours
\$10 turn on fee. A deposit may be required. | 702-870-4194
lvvwd.com > Start/stop service |
| ☐ Sewer City of Las Vegas
Transfers with title
Set up at closing. This is simply who bills you, north of Charleston. | No call needed
lasvegasnevada.gov/Pay |
| ☐ Sewer Clark County Water Reclamation
Transfers with title
Only if you are south of Charleston Blvd. Questions: 702-668-8888. | No call needed
cleanwaterteam.com |
| ☐ Trash Republic Services
M to F 7:30 to 5, Sat 8 to 12
Pickup day and bulk week depend on your address. | 702-735-5151
republicservices.com |
| ☐ Internet Cox Communications
Tech support 24/7
Cox is the provider in Summerlin. Book early, install dates run out. | 800-234-3993
cox.com > Move or start service |

PUT THESE TWO IN YOUR PHONE NOW

Gas leak or gas odor: call 911 AND Southwest Gas 877-860-6020, any hour.
Downed or sparking power line: call 911 first, then NV Energy 702-402-2900.

Have this ready before you call

- | | |
|--|--|
| ☐ The property address
including unit or lot number if it is new construction | ☐ Your closing date
and the exact date you want service to start |
| ☐ Government issued photo ID
most providers verify identity before opening an account | ☐ Social Security number
used for the credit check that decides whether a deposit applies |
| ☐ Your previous address
and the account number there, if you are transferring service | ☐ A payment method
for any turn on fee or deposit taken at sign up |

Timing, and What Else Lands on Your Bills

THE PART BUYERS USUALLY FIND OUT ABOUT TOO LATE

When to call

- **2 to 3 weeks out** **Internet**
The long pole. Cox is the provider in Summerlin, and installation appointments commonly run a week or more out. Book this first.
- **1 week out** **Electricity and water**
Both will schedule a future start date. Set it for closing day so the lights and water are on when you get the keys.
- **1 week out** **Natural gas**
Someone may need to be at the property to light appliances, so book the appointment rather than leaving it to chance.
- **Nothing to do** **Sewer**
It transfers with title at closing. The bill simply starts arriving, from the City of Las Vegas north of Charleston or Clark County to the south.
- **After closing** **Trash and recycling**
Nothing to schedule, the route is fixed by address. Call to put the account in your name and learn your pickup day.

Buying new construction?

The builder holds the utility accounts during construction and they do not transfer to you automatically. Ask which accounts are in the builder name and the exact date they close them, then set yours to start that same day. A one day gap means walking into a dark house.

What else lands on your bills

Summerlin master assessment

about \$69 per month

Paid by every home in Summerlin West to the Summerlin West Community Association.

Neighborhood association fee

\$0 to \$152 per month

Only if your community has its own gate, private streets or common areas. Glenrock is \$140, Fairview is \$152, and the ungated neighborhoods pay nothing.

Special improvement district

often \$2,000+ per year

Billed twice a year through the City of Las Vegas. It repays the bonds that funded the streets and utilities in front of the house, and the balance transfers to you at closing.

Ask for all three figures before you write an offer, not after. Together they can add several hundred dollars a month to what the listing price implies.

Your account numbers

Write them down once and you will never hunt for them again.

Service	Account number	Start date	Monthly
Electricity			
Natural gas			
Water			
Sewer			
Trash			
Internet			

Questions about a specific home or neighborhood?

We will pull the exact HOA, district and lot figures for the address you are considering.

(702) 210-8725 | thearbелiteam.com